

Appendix III

Enforcement Action Carried out Under the Licensing Act 2003 1 April 2017 – 30 June 2017

Total Number of Inspections	56
Number of Warning Letters	8
Number of Premises advised	22
Number of simple cautions	0
Number of suspension notices	6
Licence lapsed*	0
'Dead' Suspensions**	2
'Live' Suspensions***	4
Under determination	1

*Licences are deemed lapsed in circumstances where the licence holder no longer exists e.g. a company has gone into liquidation.

**A 'dead' suspension is where the premises is closed but there is no evidence to suggest that the licence holder is still in existence. If the licence holder returns to the premises the outstanding fee will have to be paid in order for the licence to be resurrected.

***A 'Live' suspension is where the premises is still trading and can now no longer carry on licensable activities until the licence fee has been paid.

Number of Complaints received between 1 April 2017 and 30 June 2017

Outcome Code

No action possible - Complaint unsubstantiated

Resolved Informally - Complaint justified but not statutorily actionable - informal action taken results in satisfactory outcome.

Resolved / Compliance - Complaint justified and statutorily actionable; formal or informal action taken results in satisfactory outcome.

Unresolved - Noise not reduced or controlled, nor have preventive measures to prevent recurrence been implemented.

Number of complaints received between

01/04/2017 and 30/06/2017

Total number of complaints: 25

Complaint Details	Date	Time	Outcome	Ward
Barraka, 7 Artillery Lane, London, E1 7LP				
Music noise levels from shop unit next door	26/05/17	12:26	Resolved informally	Bishopsgate
Bird of Smithfield, 26 Smithfield Street, London, EC1A 9LB				
Alleged complaint of loud bass type music coming from nearby licensed premises Bird of Smithfield, West Smithfield	14/05/17	00:45	No action possible	Farringdon Without
Alleged complaint of loud music coming from Bird of Smithfield	06/05/17	01:32	Resolved informally	Farringdon Without
Grand Union, Grand Union Public House, Rolls Passage, London, EC4A 1HL				
Noise from patrons outside and loud music	17/06/17	10:36	Resolved informally	Farringdon Without
Linklaters LLP, 1 Silk Street, London, EC2Y 8AL				
Barbican resident – limited details on complaint	22/05/17	09:27	Resolved informally	Coleman Street
Merchant House of Fleet Street, 8 Bride Court, London, EC4Y 8DU				
Claim of loud bass emanating from Merchant House of Fleet St on Bride Court	28/04/17	22:38	No action possible	Castle Baynard
Alleged complaint of loud bass coming from Merchant House Bride Court. A no call back request, complainant stated only wanted call logged	14/04/17	22:45	No action possible	Castle Baynard
Mingo Argentine Steakhouse, Retail Unit, 67-69 Watling Street, London, EC4M 9DD				
Loud music from newly opened Carmona Tapas Bar below complainant	29/04/17	11:43	No action possible	Cordwainer
Montcalm Hotel (London) Ltd, Hotel, The Whitbread Brewery, 52 Chiswell Street, London, EC1Y 4SA				
Extractor fan noise from the Montcalm Hotel. Caller just wanted call logged and did not provide a telephone number.	25/06/17	13:12	Case still in progress	Coleman Street
Extractor fan noise from the Jugged Hare (plant managed by Montcalm)	25/06/17	16:58	Case still in progress	Coleman Street
Extractor fan noise from the Montcalm Hotel. Caller just wanted call logged and did not provide a telephone number.	25/06/17	17:20	Case still in progress	Coleman Street
Complaint of noisy extractor from roof of the Montcalm.	24/06/17	22:24	Case still in progress	Coleman Street
Premier Inn, St Marys Court, 20 St Mary At Hill, London, EC3R 8EE				
Party noise from premier inn	20/05/17	01:41	Case still in progress	Billingsgate
Party on the street outside the hotel	21/05/17	03:35	No action possible	Billingsgate
The Butcher's Hook and Cleaver, 61 West Smithfield, London, EC1A 9DY				
Contact with Police who have been asked to investigate by his AC	10/05/17	15:26	Resolved informally	Farringdon Within

The Counting House, The Counting House Public House, 50 Cornhill, London, EC3V 3PD				
Noisy bottle collections. Manager to remind collection company not to turn up till after 07:00	26/05/17	14:07	Resolved informally	Cornhill
The Don, Retail Unit The Courtyard, 20 St Swithin's Lane, London, EC4N 8AD				
Recurrence of early morning recycling collection	10/05/17	22:44	Resolved informally	Candlewick
The George & Vulture, The George And Vulture, 2-3 Castle Court, London, EC3V 9DL				
Noise from deliveries to PH at 05:00	09/05/17	12:07	Resolved informally	Langbourn
The Magpie, The Magpie Public House, 12 New Street, London, EC2M 4TP				
Noise from amplified music – busking associated with the premises	01/06/17	20:55	Resolved informally	Bishopsgate
The Pepys, Samuel Pepys Public House, Stew Lane, London, EC4V 3PT				
Noise from patrons leaving	28/04/17	00:02	Resolved informally	Queenhithe
The Shakespeare, The Shakespeare Public House, 2 Goswell Road, London, EC1M 7AA				
Complaint of loud music and people noise from Shakespeare pub below complainant	14/04/17	03:20	No action possible	Cripplegate
Complainant states back doors open	11/05/17	19:02	Resolved informally	Cripplegate
Excess noise coming from Shakespeare	27/04/17	21:04	No action possible	Cripplegate
Complaint of people music from the Shakespeare pub	26/05/17	21:05	No action possible	Cripplegate
Noise nuisance	21/06/17	21:35	No action possible	Cripplegate